

STENA METAL INTERNATIONAL AB

OPERATIONAL POLICY

Stena Metal International AB is a company within the Stena Metall Group that sells ferrous and non-ferrous metals, as well as stainless steel scrap, with a focus on materials collected and processed within the Group. Through our knowledge and dedication, we work to ensure that every customer receives the right material for their specific needs, thereby building long-term customer relationships in joint pursuit of continuous improvement, and collaborations that are simple, reliable and encourage development. It is our ambition to be the customer's first choice.

Stena Metal International AB creates long-term sustainable business by delivering high quality products and services, contributing to reduced environmental impact, and creating healthy and attractive workplaces for our employees.

We achieve high quality by:

- Being responsive to customers' needs and delivering the right quality at the right time, with the right documentation, in order to meet customers' requirements and expectations.
- Allowing quality to guide every aspect of the business. All employees take responsibility for providing knowledgeable and professional service within their respective roles and responsibilities.
- Setting quality targets and systematically monitoring these via a management system, as well as working to constantly develop the quality management system.
- Engaging in ongoing dialogue with our customers in order to find new improvement opportunities.

We work for a sustainable environment by:

- Offering attractive customer solutions and thereby contributing to the increased use of recycled materials.
- Striving to protect the environment by taking a lifecycle perspective and identifying the environmental impact of activities, products and services, throughout the value chain.
- Meeting and exceeding the conditions of environmental legislation in order to satisfy customer and societal environmental requirements.
- Setting environmental goals that are regularly monitored in a management system, and continuously improving the management system in order to achieve better environmental performance.
- Setting requirements for suppliers' environmental standards.

We create safe and attractive working environments by:

- Actively working to create physically, psychologically and socially healthy and stimulating workplaces for all employees.
- Meeting and exceeding the conditions of legislation and other requirements for health and safety in the workplace.
- Mapping, preventing and following-up potential occupational injuries and work-related illness.
- Setting goals for workplace improvements that are systematically monitored and making continuous improvements in order to achieve even safer and more attractive workplaces.
- Ensuring that all employees have the skills necessary to carry out their duties with confidence.
- Ensuring that all employees are responsible for creating good working environments, as well as seeking improvement opportunities and helping to remedy potential shortcomings.